



Announcing Automatic Payment Service from the City of Santa Barbara Water Billing Office

Introducing the City of Santa Barbara Water Billing Office Automatic Payment Service (direct payment). It is a convenient, efficient service that saves you time and money. Now your monthly water payment can be automatically deducted from your checking account.

Automatic Payment is simple!

It's easy to enroll. Just complete and sign the Automatic Payment application form and attach a voided check. Return these items with your bill payment stub and payment for this month's water bill. Your automatic deductions will start within 30 days.

Automatic Payment is convenient!

No more writing checks or buying stamps.

Automatic Payment is reliable!

Your bill gets paid no matter what. You still receive your monthly water bill twenty (20) days in advance showing the amount to be deducted from your checking account.

And....Automatic Payment is free!

There is no charge from the City's Water Billing Office to participate in the Automatic Payment Service.



Please fill out, cut on dotted line and return lower section.

Location:

City Hall
Main Floor
De La Guerra Plaza

Telephone:

(805) 564-5343

Mailing Address:

Finance Department
Billing/Collections
P.O. Box 1990
Santa Barbara, CA 93102

Automatic Payment Service

JULY 2006

City of Santa Barbara P.O. Box 1990, Santa Barbara, CA 93102



City News In Brief

www.SantaBarbaraCA.gov

Get Active In Your Watershed This Summer with the Creeks Division!

To learn more about Creeks
Division events and volunteer
opportunities, including
a restoration project
at Stevens Park this Summer,
contact Jessica Scheeter
at 897-2606 or visit
www.sbcreeks.com

CLEAN CREEKS = HEALTHY BEACHES



ARROYOS LIMPIOS = PLAYAS SALUDABLES

Sycamore Creek Clean-Up Saturday, July 22, 2006

10:00 a.m. – noon
Meet on Cacique St. near the footbridge

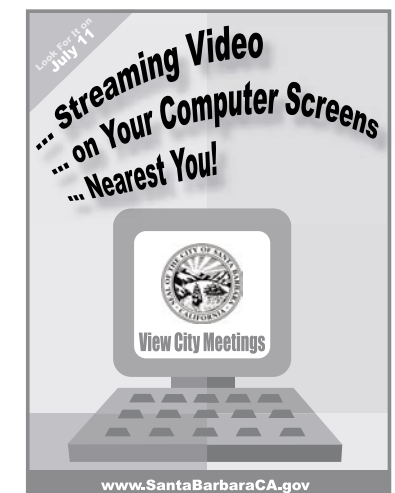
Mission Creek Clean-Up Saturday, August 12, 2006

10:00 a.m. – noon
Meet at Oak Park near tennis courts



All-New Streaming Video Takes Off!

Computer users now have a way to tune in to the city's most important meetings! Starting Tuesday, July 11th, it will be possible to view "streaming video" of current and past City Council meetings, as well as all programs televised on City-TV Channel 18. Groups or individuals may observe a "live" meeting or any part of an archived meeting "on demand". So check out the new streaming video on the city's website, www.SantaBarbaraCa.gov.



Orient Yourself!

I choose Santa Barbara Airport because
it's so easy to experience Asia

American Airlines
American Eagle

UNITED

sba
flysba.com

To our valued readers: Due to the large number of city water customers and 20 different billing cycles, bills are mailed on a staggered basis throughout the month. For that reason, some of the dates and information contained in "City News in Brief" may be out of date by the time your water bill reaches you.

Surviving a Busy Air Travel Season

Top 10 Summer Travel Tips

1. Book your trip early. Don't procrastinate.
2. Travel during off-peak hours.
3. Pack smart with security in mind.
4. Remember your photo ID.
5. ID your baggage, but don't lock it.
6. Check in early (some airlines may have online check-in available). Airlines request you arrive 90 minutes before your flight.
7. Arrive early at the Airport to park and avoid lines. Airlines require check-in 30 minutes prior to flight departure.
8. Plan for extra travel time from the outer parking lot. (Shuttles return to the terminal every 10 minutes)
9. Dress to navigate security with ease.
10. Relax and enjoy your flight to the vacation of your dreams.



For more information, consult your travel professional or log on to flysba.com.

Travel tips are provided courtesy of American Airlines

"Inside Santa Barbara" on City-TV Channel 18

Airing July 8th through August 5th

Program Highlights

- Living Wage
- Teen Center Update
- Firefighter Academy Graduation
- New Streaming Video Technology
- Groundbreaking for Arroyo Burro Estuary and Mesa Creek Restoration
- Library Bookmobile
- Granada Garage Opening

For more information, contact City-TV Production Supervisor Tony Ruggieri at (805) 564-5311, or visit www.citytv18.com.

"Inside Santa Barbara"

New program begins

Saturday,
July 8th
at 9 p.m.

Airs throughout the month

Monday 8 p.m.
Tuesday 5 p.m.
Wednesday 6:30 p.m.
Saturday 9 p.m.
Sunday 10 p.m.

DIRECTORY OF CITY DEPARTMENTS AND SERVICES

Area Code: (805)

City Hall, 735 Anacapa Street, Santa Barbara, CA 93101

Website: www.SantaBarbaraCA.gov

Airport 967.7111
City Administrator 564.5305
City Attorney 564.5326
City Clerk 564.5309
City Employment 564.5316
City-TV Channel 18 564.5311
Community Development 564.5502
Building & Safety 564.5485
Housing & Redevelopment 564.5461
Planning 564.5470
Finance 564.5334
Business Licenses 564.5346
Purchasing 564.5349
Water Billing 564.5343
Fire 965.5254
Library 962.7653
Eastside Branch 963.3727
Mayor and Council 564.5318

Parks and Recreation

Adapted Recreation 564.5418
Adult Sports 564.5422
Aquatics 897.2680
Community Services 963.7567
Creeks and Water Quality 897.2658
Cultural Arts 897.1982
Golf 687.7087
Senior Recreation Services 897.2519
Street Trees 564.5434
Teen Programs 897.2650
Tennis 564.5517
Youth Activities 564.5495
Police 897.2300
Emergency Use 9-1-1
Public Works 564.5377
ABOP Hotline* 560.7505
Cater Water Treatment Plant 897.2628
Downtown Parking 963.1581



Distribution & Collection

Water & Sewer Mains 564.5413
After Hours 963.4286
El Estero Wastewater Plant 897.1910
Engineering 564.5363
Graffiti Hotline 897.2513
Permit Counter 564.5388
Pot Hole Hotline 897.2630
Recycling 897.2624
Shopping Cart Hotline 1.800.252.4613
Street Light Hotline 564.5416
Street Maintenance 564.5413
Traffic Signal Hotline 564.5417
Transportation Operations 564.5394
Transportation Planning 564.5385
Trash Complaints 897.2618
Water Conservation Hotline 564.5460
Water Resources Admin. 564.5387
Waterfront 564.5531
Harbor Patrol 564.5530
Parking 564.5523

*Automotive Products, Batteries, Used Motor Oil and Filters, Latex Paints

Automatic Payment Service Question and Answers

Please retain this section for your files;
this is your record of enrollment in
Automatic Payment Service.

How does Automatic Payment Service Work?

After enrollment in Automatic Payment Service (direct payment) you'll still continue to receive your itemized monthly water bill. Twenty (20) days from the date of your water bill, your checking account will be automatically debited for all charges shown on your bill. Of course, you can still call the Water Billing Office if you ever have questions about your bill.

Who is eligible to be part of Automatic Payment Service?

Automatic Payment Service is open to all residential and business customers billed by the Water Billing Office. Your account must be in good standing without any existing special payment arrangements, and no more than one returned check within the last twelve (12) month period.

What does it cost me to be part of Automatic Payment Service?

There is no charge from the City's Water Billing Office to participate. However, some financial institutions may charge a fee for electronic fund transfers. Ask your bank regarding any possible fees.

After I'm enrolled, how do I change information on my Automatic Payment Service?

Call the Water Billing Office at (805) 564-5343 to notify us of changes (bank account information, address, etc.). Inaccurate information may result in payments being refused by your financial institution. The City's Water Billing Office will not be responsible for losses which result from inaccurate information or failure to provide us with timely notification of changes.

What happens in the event of a rejected payment?

Payments may be rejected by your financial institution because of insufficient funds, closed/unauthorized accounts or other reasons. Check with your financial institution for possible fees it may impose. If your payment is rejected, the Water Billing Office will charge you a \$10.00 processing fee on your next water bill. The Water Billing Office reserves the right to terminate your participation in Automatic Payment Service if your payment is rejected more than once within a twelve (12) month period.

How do I stop being a part of Automatic Payment Service?

You may cancel your participation at any time by calling the Water Billing Office at (805) 564-5343. Termination will become effective within fifteen (15) working days after we receive your notification.

Please fill out, cut on dotted line and return lower section with voided check.

☐ Yes, I want to sign up for Automatic Payment Service!
Enclosed are:

1. Completed application
2. Voided check (Please, no temporary checks)

Name (please print name as it appears on your water bill)

Service address (please print)

City State Zip

Telephone Number (Daytime)

Your water bill account number (as it appears on your water bill)

Financial Institution (please print)

Routing and Transit Number, plus Checking Account Number (all the numbers at the bottom of your check) and attach a voided check.

Automatic Payment Service Application and Agreement

I hereby authorize the City of Santa Barbara Water Billing Office and the financial institution I've indicated to automatically deduct from my checking account all future payments for my water bills.

I understand that both the Water Billing Office and my financial institution reserve the right to terminate this authorization and my participation therein. If I choose to terminate this authorization, I will immediately notify the Water Billing Office.

Print Name

Signature

Date

(Signature must match name on check.) Note: Signature is mandatory to be enrolled in Automatic Payment Service.